



IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

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Applicants: Baker, et al.

Group No.: 2161

Serial No.: 09/918,902

Examiner:

Filed: July 31, 2001

I hereby certify that this paper is being deposited with the United States Postal Service as express mail in an envelope addressed to: Commissioner for Patents, Washington, DC 20231, on this date:

For: SYSTEM AND METHOD FOR
DISTRIBUTING CUSTOMER
CONTACTS

12/19/01

Date

M. J. F. J. J.

Signature

Attorney

Docket No.: 00EC055/79183

INFORMATION DISCLOSURE STATEMENT

Commissioner for Patents
Washington, D.C. 20231

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Technology Center 2100

Sir:

In accordance with 37 C.F.R. §§ 1.56, 1.97 and 1.98, applicants submit the following statement consisting of:

- I. A list of patents and other publications (and attached Form PTO-1449).
- II. General Remarks.

A copy of each of the following listed documents is enclosed herewith.

I. PATENTS

<u>U.S. Patent No.</u>	<u>Date of Issue</u>	<u>Patentee(s)</u>
4,881,261	November 14, 1989	Oliphant, et al.
5,341,412	August 23, 1994	Ramot, et al.
5,546,456	August 13, 1996	Vilsoet, et al.
5,822,400	October 13, 1998	Smith
5,828,839	October 27, 1998	Moncreiff
6,128,646	October 3, 2000	Miloslavsky
6,130,933	October 10, 2000	Miloslavsky
6,198,814	March 6, 2001	Gill

6,212,178
6,230,197

April 3, 2001
May 8, 2001

Beck, et al.
Beck, et al.

II. GENERAL REMARKS

It is respectfully requested that the above-listed references be given consideration by the Examiner and made of record in the subject patent application.

Respectfully submitted,

WELSH & KATZ, LTD.



By

Indira Saladi
Registration No. 45,759

December 19, 2001

WELSH & KATZ, LTD.
120 South Riverside Plaza
22nd Floor
Chicago, Illinois 60606
(312) 655-1500